

# Conferencing calls together

Call conferencing is a powerful tool that can save a lot of time and effort and shorten the time it takes to resolve an issue or close a sale.

We're all familiar with Call Transfer - the ability to put a caller on hold and then transfer them to a third party. When the third party accepts the call, you drop out and the other two remain connected.

With Call Conferencing, you don't drop out of the call. All three people are connected together in one call.

[https://www.youtube.com/embed/Z\\_oakQO4WJU](https://www.youtube.com/embed/Z_oakQO4WJU)

A short video on Call Conferencing

The third party can be another extension on the phone system or an external number.

## **Need help? Please get in touch!**

You can call us on [01752 393600](tel:01752393600), option 2 or, if you are on Number Club, call extension 3000

You can email us at [support@hellocomtec.com](mailto:support@hellocomtec.com)

You can chat with us at <https://kite.wildix.com/nc-a12/3000>

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